



COVID-19 EMERGENCY PLAN

UPDATED HEALTH AND SAFETY MEASURES

Tideline is committed to the health and safety of all of our passengers & crew. We have implemented new procedures and safety standards due to the COVID-19 pandemic.

INCREASED CLEANING/DISINFECTING PROCEDURES

After every passenger trip, crews are to sanitize frequently touched surfaces such as table-tops, armrests, handrails, doorknobs/door handles, electronics, and all restroom surfaces. After each shift/service, crews are to perform a deeper clean on all touched surfaces throughout the inside and outside of the vessel including soft surfaces.

All cleaning products used are all on the EPA list of qualified products.

SOCIAL DISTANCING

Tideline has established passenger distancing measures on the vessel by making seats unavailable for use, as well as by limiting passenger capacities. Social distancing signage has been placed throughout the vessel, as well as crew are required to make verbal announcements in order to reinforce social distancing & mask requirements before passenger boarding. Crew is to provide 6 ft. distance to passengers at all times able to when boarding/d disembarking, or interacting with customers.

FACE COVERINGS

ALL crew members and passengers are required to wear a mask on Tideline's vessels at all times. Children over the age of 12 are required to wear a mask. Children aged 12 or younger are NOT required to wear a mask. Children under 2 should not wear a mask. This is based on city/county, CDC, CDPH health recommendations.

Our snack and drink concession will be shut down until further notice.

PPE MATERIALS/SANITIZER/GLOVES, ETC.

Tideline has an abundant amount of PPE materials onboard for the crews use. This is also all available to the passengers as needed. This includes sanitizer, gloves, masks, face-shields, soap & water, disinfectant, all cleaning supplies, etc. Hand sanitizer is readily available in multiple locations throughout the vessel for both passengers and crew. Restrooms maintain open in order for the ability for passengers & crew to wash hands with soap and water.

HEALTHY CREWS

In order to maintain a healthy workforce and work environment, crew are to perform health assessment tests prior to every shift. Crew are instructed to stay home if any Covid related symptoms are detected. Crew temperature checks are taken/logged prior to every shift. Crew are provided all PPE materials when working.

TOUCHLESS PAYMENT

Tideline has implemented a more streamlined touchless payment system allowing customers to book tickets online via their computer or phone. We encourage all our customers to book through this method This message is re-enforced through various messaging platforms, including on-site at the vessel. For passengers that require to use cash or card, crew will maintain distancing measures as able and will disinfect any surfaces or electronics touched after use.